

# Practice Policies



**RESCHEDULING AND CANCELLATIONS:** Please remember to cancel or reschedule 24 hours in advance. You will be responsible for the entire fee if cancellation is less than 24 hours. The standard meeting time for Initial and Group Sessions is 60 minutes. The standard meeting time for Follow-up and Nutrition Need Calculations is up to 30 minutes. It is up to you, however, to determine the length of time of your sessions. Requests to change the number of minute session needs to be discussed with the health care provider in order for time to be scheduled in advance. Cancellations and re-scheduled session will be subject to a full charge if NOT RECEIVED AT LEAST 24 HOURS IN ADVANCE. This is necessary because a time commitment is made to you and is held exclusively for you. If you are late for a session, you may lose some of that session time.

**GROUP CLASS BUNDLES:** Group series classes are purchased as a bundle. There are no discounts or refunds for missed class sessions. If a session is missed, you may book a makeup session for an additional charge.

**FINANCIAL RESPONSIBILITY:** I agree that I am legally responsible and agree to pay to the Provider for all fees, charges and expenses incurred by the below Client or owed to Ridgeline Dietetics in connection to Provider providing care to Client. I acknowledge and agree that I am ultimately responsible for the payment to Provider for any and all services rendered by Provider to Client.